## BMP Bitesize

Spring 2022

#### Welcome to the Spring edition of BMP Bitesize.

The quarterly newsletter sharing surgery information with the local community in bitesize chunks!

## BMP is a Covid 19 Vaccination Site!

BMP is delighted to announce its status as an official Covid 19 vaccination site. This will enable the surgery to operate any future vaccine programmes and catch up vaccinations for those who have missed them. The surgery is currently offering vaccinations to children aged between 5 and 11, the over 75s and those who are immunocompromised.

If you are eligible for your Spring booster you can contact the surgery using option 5 or the National Booking Service

www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/

## **Research and Training**

BMP is proud to be a research practice and have interest in two studies this year. The Care 75 study is aimed at monitoring patients over the age of 75 and their interaction with local health services. Patients can be randomly selected by the research team and can either accept or decline an invitation to take part in a study.

The second project is being undertaken by the University of Bristol and is studying patients on multiple medications and how they can be supported.

Patients who fall into the category are randomly selected. In all cases, no identifiable information is shared with a third party. The surgery invites any selected patients to take part and ensure that any declines are documented.

Information is only shared with research facilities if and when patients consent to this.

Results of research studies often go on to improve existing services and pioneer new healthcare initiatives.

#### DNA's

From 1<sup>st</sup> March 2022 there were over 230 wasted appointments where patients did not attend.

If you no longer need your appointment please cancel it!

### **Ringing in your ears?**



On Tuesday 19<sup>th</sup> April the surgery received over 3000 incoming telephone calls. In response to the increased demand on the lines, the Surgery is looking into a telephone system upgrade in the near future to manage the volume of calls more effectively.

#### A Fond Farewell...

Surgery receptionist Jean Dean retired this month after 18 years' service to the Practice!

She is wished a very peaceful retirement.



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## **CASS** – The Carers Association

CASS are currently offering workshops for unpaid carers in the local area. The free sessions cover all aspects of caring giving carers the confidence, support and skills needed.

To book a place on a course or find out more information about CASS contact 01785 606675.

## Could you be the next PPG member?

The PPG is made up of a group of patient volunteers to work collaboratively and positively with the practice to improve facilities and services for the patients. The PPG is currently looking for new members, especially young adults and parents of young families to represent a wider cross-section of the community. Meetings times are flexible to accommodate working members. If you would like to know more, please contact our Chair, Claire Macquarie at <u>clurmac@aol.com</u>.

## PPG led Patient Survey 2022

In order to gain opinion and feedback from the local community the PPG is planning to conduct a patient survey this Spring. Watch this space!

## Who are #TeamBrewood?

The PPG group has interviewed two staff members at the surgery to find out a little bit more about the person behind the mask.

The video can be seen on the PPG Facebook page where you can meet Sara Jenks – Advanced Clinical Practitioner and Mike Cosnett – Musculoskeletal Specialist.



## **Surgery Opening Times**

#### **Brewood Medical Practice:**

8:00am – 6:30pm

Monday to Friday

8:00am – 12:00pm Saturdays for pre-arranged appointments.

#### Wheaton Aston Surgery:

9:00am – 5:00pm Monday to Friday

**Coven Memorial Hall:** 

8:30am – 10:30am Monday

8:30am – 11:30am Tuesday

8:30am – 12:00pm Friday

W: <u>brewoodsurgery.nhs.uk</u> F: Brewood, Coven & Wheaton Aston Surgery T: 01902 851475